



You may have seen in the news recently that the government's new [Emergency Alerts system](#) will be tested on Sunday **April 23**. Here is the sound you will hear: [Example of an emergency alert, announcing a national test on the 23rd of April - YouTube](#)

The new alert system could create a risk to people experiencing domestic abuse, who for their safety have a secret or secondary mobile phone. **The alert will play a sound even if the phone is on silent**, which and may make the phone be detectable to perpetrators.

The alert will play a loud siren and vibrate, and **your phone will not be useable until you acknowledge the alert**.

Refuge has [shared a video](#) with instructions on how to turn off the emergency alerts on both Android and iPhone.



How to turn off the emergency alerts [Managing Emergency Alerts on your phone to stay safe if you're experiencing domestic abuse - YouTube](#)

If you are experiencing Domestic Abuse or have left an abusive relationship you can access support here: [Safe in Salford – Salford Foundation](#)

If you need help urgently or are in any danger phone 999.

Safe in Salford Staff are available Monday to Friday 9am to 5pm. To speak to a member of their Domestic Abuse Team you can call 0161 793 3232 or email info@safeinsalford.org.uk.